

# HOSPITALITY AND TOURISM MANAGEMENT

## Hospitality and Tourism Management (A.S. Degree and Articulated A.S. to B.S. Career Path)

- Bar and Beverage Management Specialization A.S. to B.S.
- Event Planning and Management Specialization A.S. to B.S.
- Hotel Operations and Management Specialization A.S. to B.S.
- Restaurant and Food Service Management Specialization A.S. to B.S.
- Bar and Beverage Management Specialization
- Event Planning and Management Specialization
- Hotel Operations and Management Specialization
- Restaurant and Food Service Management Specialization

## Associate in Science Degree (CIP# 1252090101)

The Hospitality Industry and its corresponding requirement for trained management employees is expanding. Whether you are interested in learning employable skills for the hospitality industry or upgrading your current talents, Valencia has courses that may interest you. Valencia's Hospitality program combines classroom instruction with on-the-job training to help students move into supervisory and mid-management positions in lodging, Food Service, tourism and hospitality.

This program provides two Career Paths. One that is designated for students who seek immediate employment in the field of Hospitality and Tourism Management and/or a second Career Path for those who plan to utilize the articulated A.S. to B.S. career path to transfer to the University of Central Florida or Florida International University as a junior to complete a four-year Bachelor's degree in Hospitality Administration/Management.

Students are strongly encouraged to consult a Career Program Advisor in the department office for assistance in determining the best education plan for their career goals.

Students wishing to transfer any credits from this program to another institution must accept responsibility for securing approval from the transfer institution.

Although scheduling may not always provide for the following progression of courses, students should use the foundation, intermediate and advanced course sequence as a guide in program planning.

All degree-seeking students must satisfy entry testing requirements and satisfactorily complete all mandatory courses in reading, student success, mathematics, English, and English for Academic Purposes in which the student is placed.

## Alternative Ways to Earn Credit toward this Degree

Graduates of specific programs at Orange Technical College and Osceola Technical College, as well as other institutions may be eligible to receive college credit for courses in this program. You may also be eligible to receive credit toward this degree if you have earned one of the approved Gold Standard industry certifications or Career Pathways credit. To learn more about Valencia's award of credit options, visit [valenciacollege.edu/transfer-agreements/](https://valenciacollege.edu/transfer-agreements/) (<https://valenciacollege.edu/transfer-agreements/>).

Eligible students should contact the Career Program Advisor in their academic department for more information about the requirements for the award of credit.

## College Credit Technical Certificates

The Hospitality and Tourism A.S. degree also offers the following college credit certificate programs. These certificates can put you on the fast-track to reaching your career goals. They are designed to equip you with a specialized skill set for entry-level employment or to upgrade your skills for job advancement. Most can be completed in one year or less, and all of the courses in the certificates are embedded in the A.S. degree. You can earn the certificates as you progress through your A.S. Degree or as a separate, stand-alone credential. Click on the Certificate tab at the top of the page for more information about the certificates that are offered.

- Bar and Beverage Management (18 credits) (CIP# 0252090508)
- Event Planning and Management (24 credits) (CIP# 0252090905)
- Guest Services Specialist (15 credits) (CIP# 0252090403)
- Hotel Operations and Management (30 credits) (CIP# 0252090402)
- Restaurant and Food Service Management (30 credits) (CIP# 0252090503)

## Start Right

Degree-seeking students enrolling at Valencia for the first time will have a limited range of courses from which to choose for their first 18 college-level credits. Within the first 18 college credit hours, you will be required to take ENC 1101 (3 credits), and if applicable, SLS 1122 (3 credits) and a mathematics course appropriate to your selected meta-major (3 credits). The remaining courses will be chosen from the General Education Core Courses in humanities (3 credits), science (3 credits), or social science (3 credits), and/or the introductory courses within the A.S. degree programs. For specific courses see the *Foundation Courses* on the "Program Requirements" tab. For course sequencing recommendations, see your Career Program Advisor or create an education plan by logging into Atlas, clicking on the LifeMap tab and clicking My Education Plan.

## Potential Careers

- Guest Services Specialist
- Front Office Supervisor/Manager
- Dining Room Manager
- Reservations Supervisor
- Food & Beverage Manager
- Lodging Manager/Assistant Manager
- Event Planner
- Catering/Sales & Service
- Convention Services

## Salary & Earnings Information

For career information related to this program, please visit O\*Net OnLine (<https://www.onetonline.org/>).

## Contacts

### Future Students

To learn more about this program, contact Enrollment Services at [enrollment@valenciacollege.edu](mailto:enrollment@valenciacollege.edu) or 407-582-1507 or visit [valenciacollege.edu/hospitality-and-tourism-management/](https://valenciacollege.edu/hospitality-and-tourism-management/) (<https://valenciacollege.edu/hospitality-and-tourism-management/>) or <https://net1.valenciacollege.edu/future-students/degree-options/associates/hospitality-and-tourism-management/>.

**Current Students**

Contact the campus Career Program Advisor below for more information:

**Downtown Campus**

Craig J. Rapp, Program Chair, Downtown Campus: 407-582-5617  
crapp1@valenciacollege.edu

Rita Maldonado, Career Program Advisor, Downtown Campus:  
407-582-5270  
rmaldonado25@valenciacollege.edu (dclay5@valenciacollege.edu)

**Osceola Campus**

Nelson Placa, Professor, Osceola Campus: 407-582-4135  
nplaca2@valenciacollege.edu (whawkinson@valenciacollege.edu)  
Ross Laverdure, Career Program Advisor: 321-682-4355  
rlaverdure@valenciacollege.edu (mgonzalez10@valenciacollege.edu)

**Internship and Workforce Services**

If you need assistance with job resources or in locating an internship, please visit: [valenciacollege.edu/internship](http://valenciacollege.edu/internship) (<http://valenciacollege.edu/internship/>).

**Career Path in Hospitality and Tourism Management**

This Career Path is designed for students who seek immediate employment in the field of Hospitality and Tourism Management.

**Program Outcomes**

- Analyze information for decision making.
- Identify ethical and legal responsibilities specific to the field.
- Communicate clearly with technical and non-technical audiences.

**Foundation Courses**

HFT 1000	INTRODUCTION TO HOSPITALITY AND TOURISM INDUSTRY	3
ENC 1101	FRESHMAN COMPOSITION I <sup>+</sup> *~	3
MGF 1106	LIBERAL ARTS MATHEMATICS I (or any Gen. Ed. Math) ~	3
PSY 2012	GENERAL PSYCHOLOGY ~	3

**Intermediate Courses**

HFT 2401	HOSPITALITY INDUSTRY FINANCIAL ACCOUNTING *	3
or ACG 2021C	PRINCIPLES OF FINANCIAL ACCOUNTING	
or APA 1111C	COLLEGE ACCOUNTING	
FSS 1206C	QUANTITY FOOD PRODUCTION FOR HOSPITALITY & RESTAURANT MANAGERS	3
CGS 2100C	COMPUTER FUNDAMENTALS AND APPLICATIONS	3
Humanities	See Gen. Ed. Core or Institutional Requirement ~	3
Science or Social Science	See Gen. Ed. Core or Institutional Requirement ~	3

**Advanced Courses**

HFT 2223	HOSPITALITY HUMAN RESOURCE MANAGEMENT	3
HFT 2210	HOSPITALITY MANAGEMENT AND LEADERSHIP	3
or HFT 2245	GUEST SERVICE MANAGEMENT	
HFT 2600	HOSPITALITY LAW	3

Specialization Courses	24
<b>Total Credit Hours</b>	<b>60</b>

**Hotel Operations and Management Specialization****Program Outcomes**

- Perform hospitality industry-specific workplace skills, related to hotel operations and management.

HFT 2254	LODGING OPERATIONS	3
HFT 2261	RESTAURANT AND FOODSERVICE MANAGEMENT	3
HFT 2461	HOTEL SALES AND REVENUE MANAGEMENT *	3
HFT 2500	MARKETING IN THE HOSPITALITY INDUSTRY	3
Electives <sup>^</sup>		9
HFT 2942	INTERNSHIP IN HOSPITALITY AND TOURISM *	3

or Additional Hospitality or Culinary Elective <sup>^</sup>

<b>Total Credit Hours</b>	<b>24</b>
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**Event Planning and Management Specialization****Program Outcomes**

- Perform hospitality industry-specific workplace skills, related to event planning and management.

HFT 2750	THE EVENT INDUSTRY	3
HFT 2719	CONVENTION SERVICES *	3
HFT 2254	LODGING OPERATIONS	3
HFT 2500	MARKETING IN THE HOSPITALITY INDUSTRY	3
FSS 2284	CATERING AND BANQUET MANAGEMENT	3
Electives <sup>^</sup>		6
HFT 2942	INTERNSHIP IN HOSPITALITY AND TOURISM *	3

or Additional Hospitality or Culinary Elective <sup>^</sup>

<b>Total Credit Hours</b>	<b>24</b>
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**Restaurant and Foodservice Management Specialization****Program Outcomes**

- Perform hospitality industry-specific workplace skills, related to restaurant and foodservice management.

HFT 2261	RESTAURANT AND FOODSERVICE MANAGEMENT	3
HFT 2021C	BEER, WINE, AND BEVERAGE ESSENTIALS	3
HFT 2500	MARKETING IN THE HOSPITALITY INDUSTRY	3
HFT 2872C	BEVERAGE MANAGEMENT AND SERVICE	3
FSS 2500	FOOD AND BEVERAGE COST CONTROL	3

Electives <sup>^</sup>	6	
HFT 2943	INTERNSHIP IN RESTAURANT MANAGEMENT *	3
or Additional Hospitality or Culinary Elective <sup>^</sup>		
<b>Total Credit Hours</b>	<b>24</b>	

## Bar and Beverage Management Specialization

### Program Outcomes

- Perform hospitality industry-specific workplace skills, related to bar and beverage management.

HFT 2021C	BEER, WINE, AND BEVERAGE ESSENTIALS	3
HFT 2261	RESTAURANT AND FOODSERVICE MANAGEMENT	3
HFT 2863C	FINE SPIRITS MANAGEMENT AND MIXOLOGY	3
HFT 2872C	BEVERAGE MANAGEMENT AND SERVICE	3
FSS 2500	FOOD AND BEVERAGE COST CONTROL	3
Electives <sup>^</sup>		6
HFT 2943	INTERNSHIP IN RESTAURANT MANAGEMENT *	3
or Additional Hospitality or Culinary Elective <sup>^</sup>		
<b>Total Credit Hours</b>		<b>24</b>

+ This course must be completed with a grade of C or better.

\* This course has a prerequisite; check description in Valencia catalog.

~ This is a general education course.

<sup>^</sup> Any HFT or FSS course for which you meet the prerequisites, FOS 2201 Food Service Sanitation Management, or HUN 1004 Healthy Cuisine and Nutrition

<sup>1</sup> This course, HFT 2245, fulfills the hospitality management A.S. Career Path requirement, but it is **not** equivalent to UCF HFT 3540.

## Career Path to B.S. in Hospitality and Tourism Management (Articulated A.S. to B.S.)

This program is designed for students who wish to transfer to a four-year Florida public university as a junior to complete a Bachelor's degree in Hospitality Administration/Management.

### Program Outcomes

- Analyze information for decision making.
- Identify ethical and legal responsibilities specific to the field.
- Communicate clearly with technical and non-technical audiences.

#### Foundation Courses

HFT 1000	INTRODUCTION TO HOSPITALITY AND TOURISM INDUSTRY	3
ENC 1101	FRESHMAN COMPOSITION I <sup>++~</sup>	3
MAC 1105	COLLEGE ALGEBRA <sup>++~</sup>	3
or MGF 1106	LIBERAL ARTS MATHEMATICS I	

#### Intermediate Courses

HFT 2401	HOSPITALITY INDUSTRY FINANCIAL ACCOUNTING *	3
or ACG 2021C	PRINCIPLES OF FINANCIAL ACCOUNTING	
FSS 1206C	QUANTITY FOOD PRODUCTION FOR HOSPITALITY & RESTAURANT MANAGERS	3
ENC 1102	FRESHMAN COMPOSITION II <sup>++~</sup>	3
STA 2023	STATISTICAL METHODS <sup>++~</sup>	3
ECO 2013	PRINCIPLES OF ECONOMICS-MACRO <sup>~</sup>	3
Science	See Gen. Ed. Core Requirement <sup>~</sup>	3
Humanities	See Gen. Ed. Core Requirement <sup>~</sup>	3

#### Advanced Courses

HFT 2223	HOSPITALITY HUMAN RESOURCE MANAGEMENT	3
HFT 2210	HOSPITALITY MANAGEMENT AND LEADERSHIP	3
HFT 2600	HOSPITALITY LAW	3
Specialization Courses		21

**Total Credit Hours 60**

## Hotel Operations and Management Specialization

### Program Outcomes

- Perform hospitality industry-specific workplace skills, related to hotel operations and management.

HFT 2254	LODGING OPERATIONS	3
HFT 2261	RESTAURANT AND FOODSERVICE MANAGEMENT	3
HFT 2268	HOTEL SALES AND REVENUE MANAGEMENT *	3
HFT 2500	MARKETING IN THE HOSPITALITY INDUSTRY	3
Electives <sup>^</sup>		9
<b>Total Credit Hours</b>		<b>21</b>

## Event Planning and Management Specialization

### Program Outcomes

- Perform hospitality industry-specific workplace skills, related to event planning and management.

HFT 2750	THE EVENT INDUSTRY	3
HFT 2719	CONVENTION SERVICES *	3
HFT 2254	LODGING OPERATIONS	3
HFT 2500	MARKETING IN THE HOSPITALITY INDUSTRY	3
FSS 2284	CATERING AND BANQUET MANAGEMENT	3
Electives <sup>^</sup>		6
<b>Total Credit Hours</b>		<b>21</b>

## Restaurant and Foodservice Management Specialization

### Program Outcomes

- Perform hospitality industry-specific workplace skills, related to restaurant and foodservice management.

HFT 2261	RESTAURANT AND FOODSERVICE MANAGEMENT	3
HFT 2021C	BEER, WINE, AND BEVERAGE ESSENTIALS	3
HFT 2500	MARKETING IN THE HOSPITALITY INDUSTRY	3
HFT 2872C	BEVERAGE MANAGEMENT AND SERVICE	3
FSS 2500	FOOD AND BEVERAGE COST CONTROL	3
Electives ^		6
<b>Total Credit Hours</b>		<b>21</b>

## Bar and Beverage Management Specialization

### Program Outcomes

- Perform hospitality industry-specific workplace skills, related to bar and beverage management.

HFT 2021C	BEER, WINE, AND BEVERAGE ESSENTIALS	3
HFT 2261	RESTAURANT AND FOODSERVICE MANAGEMENT	3
HFT 2863C	FINE SPIRITS MANAGEMENT AND MIXOLOGY	3
HFT 2872C	BEVERAGE MANAGEMENT AND SERVICE	3
FSS 2500	FOOD AND BEVERAGE COST CONTROL	3
Electives ^		6
<b>Total Credit Hours</b>		<b>21</b>

+ This course must be completed with a grade of C or better.

\* This course has a prerequisite; check description in Valencia catalog.

~ This is a general education course.

^ Any HFT or FSS course for which you meet the prerequisites, FOS 2201 Food Service Sanitation Management, or HUN 1004 Healthy Cuisine and Nutrition

#### Notes:

All specialized program courses are offered on the Downtown Campus and Osceola Campus and may not be offered every session; some specialized courses are offered at other locations.

For students who are pursuing the A.S. to B.S. path, an additional 15 hours of General Education are required to satisfy the required 36 hours for the Bachelor of Science degree. If completing the additional 15 hours at the University, 6 hours will be in Cultural and Historical Foundations (Gordon Rule writing), 3 hours in Science Foundations, 3 hours in Social Science Foundations, and 3 hours in Communications Foundations. It is recommended for students complete their General Education requirements at Valencia prior to transfer. Students are strongly encouraged to speak with an advisor before selecting the additional General Education courses since requirements are different

between the two institutions. Please see a Financial Aid advisor so that your enrollment is covered in these courses.

Please note the State University System foreign language admission requirement [http://catalog.valenciacollege.edu/degrees/associateinarts/courserequirements/#Foreign\\_Language\\_Proficiency\\_Requirement](http://catalog.valenciacollege.edu/degrees/associateinarts/courserequirements/#Foreign_Language_Proficiency_Requirement)

Upon earning the Hospitality and Tourism A.S. degree, you can also continue at Valencia to complete the B.A.S. degree in Business & Organizational Leadership (<http://catalog.valenciacollege.edu/degrees/bachelorofscience/bas/>). Additional education at the bachelor's level can enhance your skills and create more career opportunities.

Students who wish to continue their education should consult with their Career Program Advisor to discuss transfer options and requirements, and determine the best education plan for their career goals. Students wishing to transfer credits from this program to another institution must accept responsibility for securing approval from the transfer institution for acceptance of this degree.

## Hospitality - Bar and Beverage Management

### Technical Certificate

This program prepares students for immediate employment in the hospitality and restaurant industry with employable skills in beverage management and service, beer, wine and beverage essentials, and fine spirits management and mixology.

### Program Outcomes

- Analyze information for decision-making.
- Perform hospitality industry-specific workplace skills, related to bar and beverage management.

HFT 2210	HOSPITALITY MANAGEMENT AND LEADERSHIP	3
or HFT 2245	GUEST SERVICE MANAGEMENT	
HFT 2261	RESTAURANT AND FOODSERVICE MANAGEMENT	3
HFT 2021C	BEER, WINE, AND BEVERAGE ESSENTIALS	3
HFT 2863C	FINE SPIRITS MANAGEMENT AND MIXOLOGY	3
HFT 2872C	BEVERAGE MANAGEMENT AND SERVICE	3
Elective (choose one):		3
FSS 2500	FOOD AND BEVERAGE COST CONTROL	
HFT 2867C	WINE ESSENTIALS	
FOS 2201	FOOD SERVICE SANITATION MANAGEMENT	
Any HFT course for which you meet the prerequisites		
Any FSS course for which you meet the prerequisites		

### Total Credit Hours

18

#### Notes:

All certificate courses are offered on the Downtown Campus; some courses are offered at other locations.

Specialized courses may not be offered every session or on every campus.

This certificate program is eligible for Financial Aid.

## Hospitality - Guest Services Specialist

### Technical Certificate

This program is designed to prepare students for immediate employment in the hospitality industry in the guest services areas of hotels, resorts, and other hospitality-related sites.

### Program Outcomes

- Communicate clearly with technical and non-technical audiences.
- Perform hospitality industry-specific workplace skills, related to guest services.

HFT 1000	INTRODUCTION TO HOSPITALITY AND TOURISM INDUSTRY	3
HFT 2223	HOSPITALITY HUMAN RESOURCE MANAGEMENT	3
HFT 2210	HOSPITALITY MANAGEMENT AND LEADERSHIP	3
or HFT 2245	GUEST SERVICE MANAGEMENT	
HFT 2254	LODGING OPERATIONS	3
Hospitality Electives <sup>^</sup>		3
<b>Total Credit Hours</b>		<b>15</b>

<sup>^</sup> Required elective course option is any HFT course

### Notes:

All certificate courses are offered on the Downtown Campus; some courses are offered at other locations.

Specialized courses may not be offered every session or on every campus.

## Hospitality - Hotel Operations and Management

### Technical Certificate

This program is designed to prepare students for immediate employment in the hospitality industry in the rooms division of hotels, resorts, and other hospitality-related sites.

### Program Outcomes

- Analyze information for decision making.
- Identify ethical and legal responsibilities specific to the field.
- Communicate clearly with technical and non-technical audiences.
- Perform hospitality industry-specific workplace skills, related to hotel operations and management.

HFT 1000	INTRODUCTION TO HOSPITALITY AND TOURISM INDUSTRY	3
HFT 2223	HOSPITALITY HUMAN RESOURCE MANAGEMENT	3
HFT 2210	HOSPITALITY MANAGEMENT AND LEADERSHIP	3
or HFT 2245	GUEST SERVICE MANAGEMENT	
HFT 2600	HOSPITALITY LAW	3
HFT 2254	LODGING OPERATIONS	3
HFT 2261	RESTAURANT AND FOODSERVICE MANAGEMENT	3
HFT 2401	HOSPITALITY INDUSTRY FINANCIAL ACCOUNTING	3

or ACG 2021C	PRINCIPLES OF FINANCIAL ACCOUNTING	
or APA 1111C	COLLEGE ACCOUNTING	
HFT 2461	HOTEL SALES AND REVENUE MANAGEMENT	3
HFT 2500	MARKETING IN THE HOSPITALITY INDUSTRY	3
Hospitality Electives <sup>^</sup>		3
<b>Total Credit Hours</b>		<b>30</b>

<sup>^</sup> Required elective course option is any HFT course.

### Notes:

All certificate courses are offered on the Downtown Campus; some courses are offered at other locations.

Specialized courses may not be offered every session or on every campus.

This certificate program is eligible for Financial Aid.

## Hospitality - Event Planning and Management

### Technical Certificate

This program is designed to prepare students for immediate employment in the hospitality industry with employable skills in the events planning area of hotels, resorts, convention centers and other hospitality-related sites.

### Program Outcomes

- Perform hospitality industry-specific workplace skills, related to event planning and management.

HFT 1000	INTRODUCTION TO HOSPITALITY AND TOURISM INDUSTRY	3
HFT 2223	HOSPITALITY HUMAN RESOURCE MANAGEMENT	3
HFT 2210	HOSPITALITY MANAGEMENT AND LEADERSHIP	3
or HFT 2245	GUEST SERVICE MANAGEMENT	
HFT 2254	LODGING OPERATIONS	3
FSS 2284	CATERING AND BANQUET MANAGEMENT	3
HFT 2500	MARKETING IN THE HOSPITALITY INDUSTRY	3
HFT 2750	THE EVENT INDUSTRY	3
HFT 2719	CONVENTION SERVICES <sup>*</sup>	3
<b>Total Credit Hours</b>		<b>24</b>

### Notes:

All certificate courses are offered on the Downtown Campus; some courses are offered at other locations.

Specialized courses may not be offered every session or on every campus.

This certificate program is eligible for Financial Aid.

# Restaurant and Foodservice Management

## Technical Certificate

This program is designed to prepare students for immediate employment in the hospitality industry in the food and beverage areas of hotels, resorts, and theme parks as well as in other hospitality-related sites.

## Program Outcomes

- Analyze information for decision-making.
- Identify ethical and legal responsibilities specific to the field.
- Communicate clearly with technical and non-technical audiences.
- Perform restaurant industry-specific workplace skills.

HFT 1000	INTRODUCTION TO HOSPITALITY AND TOURISM INDUSTRY	3
HFT 2223	HOSPITALITY HUMAN RESOURCE MANAGEMENT	3
HFT 2210	HOSPITALITY MANAGEMENT AND LEADERSHIP	3
or HFT 2245	GUEST SERVICE MANAGEMENT	
HFT 2600	HOSPITALITY LAW	3
HFT 2261	RESTAURANT AND FOODSERVICE MANAGEMENT	3
HFT 2500	MARKETING IN THE HOSPITALITY INDUSTRY	3
HFT 2021C	BEER, WINE, AND BEVERAGE ESSENTIALS	3
HFT 2872C	BEVERAGE MANAGEMENT AND SERVICE	3
FSS 2500	FOOD AND BEVERAGE COST CONTROL	3
Electives (choose one):		3
HFT 2863C	FINE SPIRITS MANAGEMENT AND MIXOLOGY	
HFT 2867C	WINE ESSENTIALS	
FOS 2201	FOOD SERVICE SANITATION MANAGEMENT	
HUN 1004	HEALTHY CUISINE/ NUTRITION	
HFT 2630	SECURITY ISSUES IN THE HOSPITALITY INDUSTRY	
HFT 2750	THE EVENT INDUSTRY	
Any HFT course for which you meet the prerequisites		
Any FSS course for which you meet the prerequisites		
<b>Total Credit Hours</b>		<b>30</b>

## Notes:

All certificate courses are offered on the Downtown Campus; some courses are offered at other locations.

Specialized courses may not be offered every session or on every campus.

This certificate program is eligible for Financial Aid.