

| Issue | First Response |
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| Advising | Assistant Director of Advising |
| Application | Manager, Answer Center |
| Campus Store | Manager, Campus Store |
| Counseling | Dean of Counseling, Advising and Holistic Student Support |
| Discrimination | Equal Opportunity Office |
| Entry Testing (PERT) | Coordinator, Assessment |
| Faculty Concerns | Faculty Member |
| Financial Aid | Assistant Director, Financial Aid |
| Florida Residency | Manager, Answer Center |
| Graduation | Assistant Director of Records and Graduation |
| Harassment | Equal Opportunity Office |
| International Student Services (ISS) | Coordinator, International Students |
| Library or Librarian | Library Services Supervisor |
| New Student Orientation | Coordinator, New Student Orientation |
| Parking | Field Supervisor, Security |
| Registration | Manager, Answer Center |
| Security | Field Supervisor, Security |
| Student Accounts | Coordinator, Business Office |
| Student Activities | Director of Student Development |
| Students with Disabilities | Coordinator, Students with Disabilities |
| Transcripts | Assistant Director, Admissions |
| Veteran Affairs | Main Certifying Official |

| Next Level | Next Level |
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| Campus Director, Advising | College-wide Director, Advising |
| Assistant Director, Admissions | Director, Admissions and Registration |
| Director, Auxiliary Services | |
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| Director, Standardized Testing | |
| Academic Dean | Campus Provost |
| Director, Financial Aid | |
| Assistant Director, Admissions | Director, Admissions and Registration |
| Director of Records and Graduation | |
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| Assistant Director, International Students | Senior Director of International Students |
| Director, Library | Dean, Learning Support |
| Campus Director, Advising | College-wide Director, Advising |
| Manager, Security | |
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| Manager, Security | Manager, Security |
| Bursar | |
| Dean of Student Engagement and Partnerships | |
| Director, Students with Disabilities Program | |
| Director, Admissions and Registration | |
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| Unit Administrator | Vice President |
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| AVP of Student Success | Student Affairs |
| AVP of Student Enrollment and Records | Student Affairs |
| Budget and Analysis | Business Operations and Finance |
| | Student Affairs |
| Human Resources | Organizational Development and Human Resources |
| Dean, Learning Support | Campus Provost |
| | Academic Affairs and Planning |
| AVP of Financial Aid and Veterans Affairs | Student Affairs |
| AVP of Student Enrollment and Records | Student Affairs |
| AVP of Student Enrollment and Records | Student Affairs |
| Human Resources | Organizational Development and Human Resources |
| Global and Continuing Education | Global, Professional and Continuing Education |
| | Campus Provost |
| AVP of Student Success | Student Affairs |
| Safety, Security and Risk Management | Business Operations and Finance |
| AVP of Student Enrollment and Records | Student Affairs |
| Safety, Security and Risk Management | Business Operations and Finance |
| Financial Services | Business Operations and Finance |
| | Student Affairs |
| AVP of Student Success | Student Affairs |
| AVP of Student Enrollment and Records | Student Affairs |
| AVP of Financial Aid and Veterans Affairs | |