

ANSWER CENTER

An Answer Center is located on each campus. At the Downtown Campus, this office is known as First Stop.

The Answer Center should be your first stop in seeking answers to questions regarding college processes and procedures. Cross-trained Student Services Advisors, knowledgeable about admissions, financial aid, advising and many other areas, are available to work with students on a walk-in basis. Advisors in the Answer Center have the ability to clarify initial educational goals; answer questions about the admissions process; answer financial aid questions and refer students to financial aid specialists as necessary, and describe the entry process and direct students to preparation materials. Advisors can help students continue with the processes and procedures to achieve their goals including change of major, degree audits, referrals to Academic Advisors, transcript requests, financial aid, and graduation applications.

You may see a Student Services Advisor on a walk-in basis during hours of operation: 8 a.m. to 6 p.m., Monday through Thursday, and 9 a.m. to 5 p.m. on Friday. (Friday hours vary during the Summer Terms.)

Answer Center locations:

Downtown Campus - UnionWest 105

East - Bldg 5, Rm 211

Lake Nona - Bldg 1, Rm 149

Osceola - Bldg 2, Rm 105

Poinciana - Bldg1, Room 101

West - SSB, Rm 106

Winter Park - Bldg 1, Rm 206