

# EMERGENCIES

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An emergency is defined as the illness or injury of an individual while on campus or any disturbance on campus that, if immediate action were not taken, could result in a serious injury or possible death.

In case of an emergency, the campus Security Office should be contacted immediately. (See phone numbers under Emergency Communications.)

Telephones are located in each building and in the parking lots for emergency use. If 911 has been called directly, security still needs to be contacted in order to direct emergency services to the scene.

Valencia assumes no responsibility for payment of expenses related to medical treatment or transportation to a medical facility.

Before registration each term, you will be asked to update your emergency contact information and mailing address in MyVC.

## Emergency Communications

Valencia College students, faculty, and staff are encouraged to download the Valencia College safety app at [valenciacollege.edu/safetyapp](http://valenciacollege.edu/safetyapp) (<https://valenciacollege.edu/safetyapp/>). This app provides detailed emergency information and contacts all security office locations. Please see the listed security office contact numbers:

### **District Office**

**407-582-3000**

### **Downtown Campus**

**407-823-5555**

### **East Campus**

**407-582-2000**

### **Lake Nona Campus**

**407-582-7000**

### **Osceola Campus**

**407-582-4000**

### **Poinciana Campus**

**407-582-6500**

### **School of Public Safety**

**407-582-8000**

### **West Campus**

**407-582-1000**

### **Winter Park Campus**

**407-582-6000**

**Valencia Alert** is a service provided by Valencia to immediately notify you of a crisis on campus or weather emergency. In the event of an emergency, Valencia Alert will notify you instantly via e-mail and/or text message depending on your selected preferences. It will also provide you with real-time updates, instructions on where to go, what to do, whom to contact, and other important information. Valencia assumes no liability for messages that are not received.