

FIRST STOP

A First Stop (<https://valenciacollege.edu/students/student-services/first-stop.php>) is located on each campus. First Stop (<https://valenciacollege.edu/students/student-services/first-stop.php>) services are also available virtually.

First stop should be your first stop in seeking answers to questions regarding college processes and procedures. Cross-trained Enrollment Navigators, knowledgeable about admissions, financial aid, advising and many other areas, are available to work with students. Enrollment Navigators in First Stop have the ability to clarify initial educational goals; answer questions about the admissions process; answer financial aid questions and refer students to financial aid specialists as necessary, and describe the entry process and direct students to preparation materials. Enrollment Navigators can help students continue with the processes and procedures to achieve their goals including change of major, degree audits, transcript requests, financial aid, and graduation applications.

Answer Center locations:

Downtown Campus - UnionWest 105

East - Bldg 5, Rm 211

Lake Nona - Bldg 1, Rm 149

Osceola - Bldg 2, Rm 105

Poinciana - Bldg1, Room 101

West - SSB, Rm 106

Winter Park - Bldg 1, Rm 206